ZINERIC

Warranty Card

Warranty Policy and Warranty Card
for Zineric Products

5 YEAR WARRANTY

§ 1 General Conditions:

1. For a purchased lithium battery, the user receives a Zineric warranty valid for 10 years from the date of installation (but no longer than 10 years and 3 months from the date of delivery from Zineric's manufacturing plant or foreign warehouse).
2. For a purchased hybrid inverter, the user receives a Zineric warranty valid for 10 years from the date of installation (but not more than 10 years and 3 months from the date of delivery from Zineric's manufacturing plant or foreign warehouse).
3. For a purchased Allinone system, the user receives a Zineric warranty valid for 5/10 years from the date of installation (but not more than 5/10 years and 3 months from the date of delivery from Zineric's manufacturing plant or foreign warehouse. The following warranty conditions apply to products bearing the Zineric logo.
4. For the purchased lithium battery, the user receives a Zineric warranty valid for 5/7/10 years from the date of installation (but no longer than 5/7/10 years and 3 months from the date of delivery from the Zineric manufacturing plant or foreign warehouse).
5. For the purchased hybrid inverter, the user receives a Zineric warranty valid for 5 years from the date of installation (but no longer than 5 years and 3 months from the date of delivery from the Zineric manufacturing plant or foreign warehouse).

§ 2.1 Battery Warranty

1. The parties agree that if any product is found to be defective during the warranty period, it will be repaired or replaced.
2. The battery is covered by the following warranty:
   - in the first instance, an attempt will be made to repair the battery, and if unsuccessful, the battery will be replaced.

§ 2.2 Hybrid inverter warranty

1. The following warranty conditions apply to the Zineric hybrid inverter:
   - standard five-year warranty on all parts

§ 3 Warranty conditions

1. In the event of problems with the device during the warranty period, if possible and reasonable, at Zineric's discretion, the device will be:
   - repaired by Zineric
   - repaired by a local service center, or
   - replaced with a replacement device of equivalent value (according to the model and year of manufacture of the original device).
2. In the latter case, the remainder of the warranty period will be transferred to the replacement device, and the user will not receive a new certificate.

§ 4 Warranty Claim Procedure:

1. Defective equipment must be reported to the supplier together with this warranty card and a completed initial commissioning protocol.
2. The supplier is obliged to send the warranty claim form to Zineric or authorized service partner with all necessary information.
3. The customer is obliged to present this warranty card, the purchase and installation invoice and other documents, if required.
4. Zineric reserves the final right to interpret the contents of the warranty card.

§ 5 Warranty Exclusions:

1. This limited warranty does not cover product damage resulting from:
   - Rupture of the product seal (opening of the enclosure) without proper authorization
   - Transportation damage
   - Improper installation or commissioning
   - Failure to comply with operating, installation and maintenance instructions
   - Unauthorized modifications, alterations or repair attempts
   - Misuse or improper operation
   - Inadequate ventilation of the unit
   - Failure to comply with applicable safety regulations
   - Cases of force majeure (e.g., lightning strike, surge, storm, fire)

§ 6 Final Provisions:

1. The invalidity of one provision does not affect the validity of the remaining provisions of this guarantee.
2. Disputes arising from this guarantee shall be governed by Polish law and shall be resolved by the court having jurisdiction over the Guarantor's registered office.

WARRANTY CARD

End customer			
Customer's Name:		E-mail:	
Address:		Phone:	
Installer			
Company Name:		E-mail:	
NIP:		Phone:	
Product and model			
Product and model:		Date of purchase:	
Serial number:		Date of receipt:	